

SCAN

Buckworth Parish Council: Satisfaction survey

Please complete this form and send it back to us via sba@pkf-littlejohn.com or at:

PKF Littlejohn LLP
Ref: SBA
2nd Floor
1 Westferry Circus
Canary Wharf
LONDON
E14 4HD

Please score the questions out of 10, where 0 = very unsatisfied and 10 = very satisfied.

1) How satisfied are you with your overall experience with PKF Littlejohn LLP during the review for the year ended 31 March 2016?

0	1	2	3	4	5	6	7	8	9	10
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2) How satisfied are you with the clarity of the information sent to you with the annual return?

0	1	2	3	4	5	6	7	8	9	10
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3) If the firm contacted you with a request for further information or with queries relating to the review after your initial submission, how satisfied were you with:

a) the timeliness of the request for information or query?

0	1	2	3	4	5	6	7	8	9	10
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b) the clarity of the request for information or query?

0	1	2	3	4	5	6	7	8	9	10
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4) If any matters were brought to your attention on completion of the review in section 3 of the annual return, how satisfied are you that the matters raised were helpful and easy to understand?

0	1	2	3	4	5	6	7	8	9	10
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5) If you contacted the team for general information or assistance, how satisfied were you with the outcome?

0	1	2	3	4	5	6	7	8	9	10
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6) Please provide any comments, for example where you have scored any of the above questions below 5.